

## **Nepoware Website Privacy Policy**

Nepoware Corporation and any of its subsidiaries and affiliates ("Nepoware") value our users ("you," "your") privacy. Please read and learn more about our Privacy policy. By visiting or using Neposmart.com website, and any other linked pages, content, features and other services we offer, you are agreeing to be bound by the terms described in this policy.

This Privacy Policy statement explains what kind of information Nepoware Corporation collects and stores information, including personal identifiable information ("Personal Information"). It also explains how the information is used and with whom the information may be shared in connection with the operation and usage of the neposmart.com website, mobile application, and Neposmart product ("Neposmart").

### **Personal Information That May Be Collected And How It May Be Used**

**Web Site Transactions.** At times, Nepoware will need personal information regarding a customer or a prospective customer. For example to process an order, Nepoware may need to know a customer's name, mailing address, e-mail address and credit card details. It is Nepoware's intent to inform you before Nepoware collects personal information, such as user's name and/or address on the Internet. If you tell us that you do not wish to have this information used as a basis for further contact with you, Nepoware will make all reasonable efforts to respect your wishes.

**Purchase and Login Information:** If you purchase Neposmart products from our Site, we request that you provide your name, email address, billing and shipping address, credit card information and any other information necessary to complete the transaction. We do not collect or store your full credit card information. Our credit card processing service provider, PayPal will collect and store full payment card information from you, even as a guest user, when an order is placed until when it ships.

**Device usage information:** In order to assist and help you troubleshoot any problem you may encounter with Neposmart product, we record your Model number, Serial number, VEW-DID number, software version and other technical information of your device.

**Device set up information:** When you install Neposmart, and use it with the Neposmart app, the Neposmart app will ask for your network name (SSID) and password in order to connect to your network successfully. Even though your network name and password is collected by the Neposmart app as a requirement, only you the user will know this information.

**Mailing List Information:** You may choose to submit your email address via a submission form located on our Site. Your email address may be used to send you news about Neposmart-related services, products or promotions. We may use one or more service providers to administer these messages, but we do not share your email address with spammers or any other third parties without your permission.

**Website Use Information:** Like many websites, we and our third party partners analyze log file information and other data collected through cookies, web beacons, and other tracking technology, to collect information about your browsing behavior when you visit our website, including for example, your browser type, domains, page views, IP address, referring/exit pages, information about how you interact with our Site's webpages and with third party links, traffic and usage trends on the service, etc. We also use third party analytics tools (including Google Analytics) to assist us with analyzing and improving our service. Most Internet browsers automatically accept cookies, but you may be able to change the settings to stop accepting cookies or to prompt you before accepting a cookie from the websites you visit. If you set your browser to reject cookies, parts of our Site may not work for you. Please note, depending on your type of device or browser, it may not be possible to delete or disable all tracking mechanisms on your device.

**Third Party Sites and Features:** Our Site may contain links to other websites operated by third parties and may include social media features such as Facebook and Twitter buttons (such as “Like,” “Tweet” or “Pin”). These third party sites may collect information about you if you click on a link and the social media sites may automatically record information about your browsing behavior every time you visit a site that has a social media button. Your interactions with these features are governed by the privacy policy of the company providing the feature, not by our privacy policy. We do not control what information these third parties collect. Please review your privacy settings on your social media sites and think carefully before clicking on links which may take you to a third party website.

**Minors:** Our Site does not knowingly collect or store any personal information about children under the age of 13.

**Limited Uses Identified:** Without customer's prior consent, Nepoware will not use your personal identifiable information for any purpose other than that for which it is submitted. Nepoware uses personal identifiable information to reply to inquiries, handle complaints, provide operational notices and in program record-keeping. Nepoware also processes billing and business requests related to Nepoware Web Site participation.

## **Disclosure of the Information**

**Mergers and Acquisitions:** Circumstances may arise where for business reasons, Nepoware decides to sell, buy, merge or otherwise reorganize its businesses in the United States or some other country. Such a transaction may involve the disclosure of personal identifying information to prospective or actual purchasers, and/or receiving such information from sellers. It is Nepoware's practice to seek appropriate protection for information in these types of transactions.

**Marketing Analysis by Third Parties:** Nepoware reserves the right to disclose to third parties personal information about customers for marketing analysis; however, any information disclosed will be in the form of aggregate data that does not describe or identify an individual customer.

**Disclosure to Governmental Authorities:** Under certain circumstances, information sent to Nepoware may be subject to disclosure pursuant to a judicial or other government subpoenas, warrants or orders.

## **Use of Computer Tracking Technologies**

**No Tracking of Personal Information:** Nepoware's Web Site(s) are not set up to track, collect or distribute personal information not entered by visitors. Through web site access logs Nepoware does collect clickstream data and HTTP protocol elements, which generate certain kinds of non-identifying site usage data, such as the number of hits and visits to our sites. This information is used for internal purposes by technical support staff for research and development, user analysis and business decision making, all of which provides better services to the public. The statistics garnered, which contain no personal information and cannot be used to gather such information, may also be provided to third parties.

**Collection of Non-Identifiable Information:** Nepoware may collect non-identifiable information from user visits to the Nepoware Web site(s) in order to provide better customer service. Examples of such collecting include: traffic analysis, such as tracking of the domains from which users visit, or tracking numbers of visitors; measuring visitor activity on Nepoware Web site(s); Web site and system administration; user analysis; and business decision making. Such information is sometimes known as "clickstream data." Nepoware or its contractors may use this data to analyze trends and statistics.

## **Information Security**

**No Liability for Acts of Third Parties:** Nepoware will exercise all reasonable efforts to safeguard the confidentiality of customer personal information. However, transmissions protected by industry standard security technology and implemented by human beings cannot be made absolutely secure. Consequently, Nepoware shall not be liable for unauthorized disclosure of personal information due to no fault of Nepoware including, but not limited to, errors in transmission and unauthorized acts of third parties.

**International Visitors:** If you are accessing the site from the European Union or other regions with laws governing data collection and use that may differ from U.S. law, then please note that you are transferring your personal data to the United States and by providing your personal data you consent to that transfer.

**Changes to Privacy Policy:** Please note that this privacy policy may change from time to time. We will provide notice of any changes on the website or by contacting you.

If you have any questions, please contact us at [corp@nepoware.com](mailto:corp@nepoware.com).

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